





Retail Analytics:

Revealing the Hidden Shopping Behaviour

17th and 18th July 2020



Day 1

OPENING



Introduction to **Retail Analytics** Dr. Niniet Indah Arvitrida Head of Logistics and Supply Chain Management Laboratory, ITS

TOPIC 1



The Power of Data in **Retail Supply Chain** Prof. I Nyoman Pujawan, Ph.D LSCM Laboratory, ITS President of Indonesian Supply Chain and Logistics Institute (ISLI)

TOPIC 2



The Role of Retail Analytics in Integrating Supply Chain Ir. Budhi S. Wibowo, PDEng Mechanical and Industrial Engineering Department,

TOPIC 3



Retail Analytics: Understanding Customer **Behaviour of Online Business** Hatta Bagus Himawan Lead Product Manager Tokopedia Official Store

Day 2

TOPIC 4



Leveraging AI and IoT as **New Normal Adaptation** in Retail Business Riza Alaudin Syah

CTO & co-founder

eateroo.co

WORKSHOP



Using Analytic Tools to Measure Product Sentiment Analysis on Social Media Dr. Nur Aini Rakhmawati Information Systems Department, ITS

TOPIC 5



Al and Digital Marketing Bussiness Italo Gani Managing Director, IMPACTTO

MODERATOR



Niken A. Savitri, S.T., M.T. Logistics and Supply Chain Management Laboratory, ITS



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For Further Information:



0859-3028-6946 LSCAMP 2020

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Outline:

Retail Supply Chain Stream



Data Analytics, Al, and IoT Stream

Our Previous Events





LSCAMP 2018
Topic: Optimizing Supply Chains with
Big Data Analytics



LSCAMP 2019
Topic: Operational Excellence in
Cold Chain Mangement

For Further Information:



Investment:

IDR 235.000

Special Price for Students

Include: e-Certificate Module, T-shirt

IDR 135.000

Discount for Group Participants

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0812-9110-0357 Hansya Nabil