## Description of Course Unit

| Course unit title | Operation Management |
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| Course unit code | VS191306 |
| Type of course unit (compulsory, optional) | compulsory |
| Level of course unit (according to EQF: first cycle Bachelor, second cycle Master) | First cycle of Bachelor |
| Year of study when the course unit is delivered <br> (if applicable) |  |
| Semester/trimester when the course unit is delivered | 3 |
| Number of ECTS credits allocated | 3.2 |
| Name of lecturer(s) | Sri Mumpuni Retnaningsih Mike Prastuti Zakiatul Wildani |
| Learning outcomes of the course unit | Students are able to <br> 1. explain 10 operations management strategies and productivity and calculate the index <br> 2. explain Global strategies and conduct SWOT analysis <br> 3. explain the relationship between quality management and Statistical Process Control <br> 4. determine the location and layout of strategy <br> 5. determine the number of machines based on production capacity <br> 6. determine human resource strategy <br> 7. determine production scheduling <br> 8. determine maintenance strategy |
| Mode of delivery (face-to-face, distance learning) | Face-to-face |
| Prerequisites and co-requisites (if applicable) | Operations Research |
| Course content | 1. 10 MO strategies and productivity index <br> 2. Global strategy and SWOT analysis <br> 3. Managing quality <br> 4. Location and layout strategy <br> 5. Process strategy and capacity planning <br> 6. Human resource strategy <br> 7. Short-term scheduling. <br> 8. Maintenance Strategy |
| Recommended or required reading and other learningresources/tools | 1. Heizer, J; Render, B; Chuck" Operations Management Sustainability and Supply Chain Management ". 12 th ed. Copy right 2017 by Pearson Education. <br> 2. Monks, J. "Operation Management,Theory and problems". third Edition. MG Hill. Singapore. 1987 |
| Planned learning activities and teaching methods | Problem Based Learning, Blended Learning |
| Language of instruction | Indonesian Language |

