



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER

# INTERNATIONAL STUDENTS GUIDEBOOK

ITS GLOBAL  
KAMPONG

Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia

2026



# FOREWORD

ASSOC. PROF. UNGGUL WASIWITONO

DIRECTOR OF ITS GLOBAL ENGAGEMENT

Dear International Students,

Welcome to Institut Teknologi Sepuluh Nopember (ITS) Surabaya, Indonesia.

We are pleased to welcome you to our dynamic and diverse academic community. At ITS, we are committed to delivering quality education and fostering innovation through the integration of technology, engineering, design, and the arts, all guided by our spirit of Advancing Humanity.

As part of our international community, you will experience a multicultural environment that values collaboration, respect, and the exchange of ideas. We believe that diversity enriches learning, and your presence contributes significantly to the global perspective we strive to cultivate on campus.

This guidebook is prepared to support your transition and help you navigate both academic life and daily living in Surabaya. It provides essential information on campus services, academic procedures, and practical aspects of living in Indonesia, ensuring you feel well-supported throughout your stay.

We encourage you to actively engage with the campus community, participate in various academic and cultural activities, and build meaningful connections during your time at ITS. Beyond academic achievement, we hope you will grow personally and develop lasting international friendships.

We hope your journey with us will be enriching, inspiring, and memorable.

- **Fly to Indonesia**
- **Study at ITS**
- **University Life**
- **Student Life**

Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia

2026

**FLY TO INDONESIA**



Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER

**2026**



# ARRIVAL GUIDELINE

Below are several points international students need to notice when arriving in Indonesia:

- Please do not forget to bring all required documents (Visa, Letter of Acceptance, and other supporting documents such as accommodation reservation or return ticket if you're using non-student visa, e.g. tourist visa)
- Some international airports in Indonesia currently apply auto-gate system during the immigration checking where let visitors to scan the passport without showing the visa or other documents. Please be informed that by using this autogate, you will not receive any stamp or sticker of arrival on your passport.
- Please fill out the All Indonesian Form for Custom Declaration checking. You can access the form starting from 3 days before your arrival date: <https://allindonesia.imigrasi.go.id/>. You need to show the barcode after taking out your luggages.
- International students are suggested to bring a credit/debit card (Visa or Mastercard) from an international bank that can work in Indonesia.
- It is recommended to bring cash in common currency, such as US Dollar or Euro to be exchanged at the arrival airport. Students may need cash in hands upon arrival to pay taxi or buy some essential goods.
- To reach Surabaya, please make sure that your last flight will land in Juanda International Airport. The airport has 2 different terminals. Terminal 1 is for domestic flight, while Terminal 2 is for international airport.
- Please make sure if you receive airport pick-up service provided by ITS, you may meet us at the exit gate of the airport. We will text you in advance when we will pick you up.



# MOBILE NETWORK

All phones coming from outside of Indonesia will not be able to reach the local network due the government regulation to avoid the black market criminality. There are several ways to access the local network for international students:

## 1. Using international roaming data

If you study at ITS in a short period, this option is very recommended. You can subscribe international roaming data from your internet provider at your home country that can work in Indonesia. However, if you stay in a long term, this option may cost you a lot of money due to high price service

## 2. Register your phone IMEI number

This option is highly recommended when you study at ITS for a very long term, such as a in full degree program, that requires you to stay more than 1-2 years. By registering your IMEI number, your phone will be able to access local simcard/network. Please be noted that you are only able to register your phone IMEI number at the airport and must be upon your arrival from the international flight. If your phone cost more than 500 USD, you will need to pay some money as tax (around 30-40% of your phone price).

## 3. Purchase tourist simcard

If you stay in a mid-lenght period for your study, you are highly recommended to use this option, such as for semester exchange or internship program. By purchasing the tourist simcard, you will have access to local networks for around 1 - 3 months and extendables to longer period. Your buddy may offer you with SMARTFREN tourist simcard that can work for 3 months with a good price.

## NETWORK PROVIDERS IN INDONESIA



# STUDY AT ITS



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER



Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia

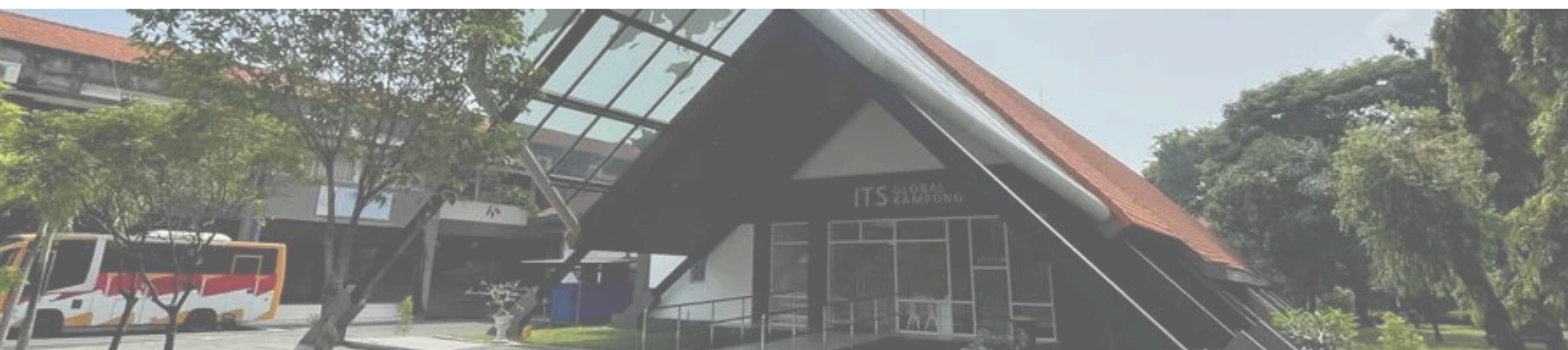
# 2026



# SOME CHECKPOINTS

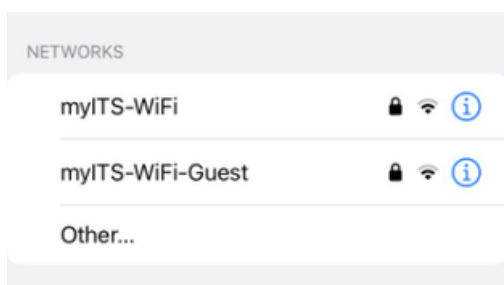
Below are several checkpoints that you need to consider carefully before starting to study at ITS:

- Make sure you did all the admission process completely and receive Letter of Acceptance from ITS.
- If you are exchange students, make sure that you have decided the courses you are going to take and they are available and offered within the current semester. You are highly recommended to join the event called “meeting with department” that is usually organized by ITS Global Engagement.
- If you are internship students, make sure that you have reached out your supervisor and known your project in advance. If you need assistance to connect with your supervisor, please kindly contact our admission staff, [intladmission@its.ac.id](mailto:intladmission@its.ac.id).
- If you are full degree students, please make sure you know your academic advisor that will help you to get enrolled in the courses in every semester.
- Make sure that you have MyITS student account that you will need that a lot during your study.
- Make sure that you understand the academic regulations at ITS that may be different from your home university/country. It is strongly advised that you attend the orientation day held by ITS Global Engagement.
- Make sure you understand well the academic calendar in every semester that contains the start and end date, estimated dates for midterm and final exam.

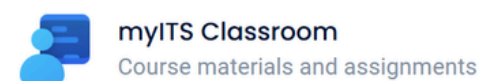


# MYITS PORTAL

MyITS Portal is single signed-on (SSO) that all students, lecturers, and staff use to access all daily information needed, such as:



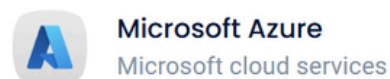
WiFi Access



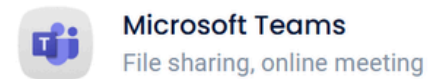
Student Classroom



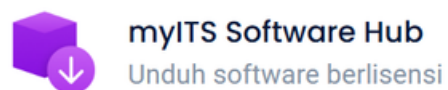
Academic Information



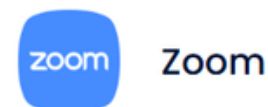
Microsoft Apps



Microsoft Teams



Access to Licensed Software



Premium Zoom Access

*Many more features inside*

# ITS FACULTIES

SCIENTICS (FACULTY OF SCIENCE AND DATA ANALYTICS)	(INDSYS) FACULTY OF INDUSTRIAL TECHNOLOGY & SYSTEMS ENGINEERING	CIVPLAN (FACULTY OF CIVIL, PLANNING, AND GEO ENGINEERING)	MARTECH (FACULTY OF MARINE TECHNOLOGY)	ELECTICS (FACULTY OF INTELLIGENT ELECTRICAL AND INFORMATICS TECHNOLOGY)
<ul style="list-style-type: none"> <li>• Physics</li> <li>• Mathematics</li> <li>• Statistics</li> <li>• Chemistry</li> <li>• Biology</li> <li>• Actuarial Science</li> <li>• Analytical Science and Instrumentation Chemistry</li> <li>• Biotechnology</li> <li>• Data Science</li> </ul>	<ul style="list-style-type: none"> <li>• Mechanical Engineering</li> <li>• Chemical Engineering</li> <li>• Engineering Physics</li> <li>• Systems and Industrial Engineering</li> <li>• Materials and Metallurgical Engineering</li> <li>• Food Engineering</li> <li>• Process Safety Engineering</li> </ul>	<ul style="list-style-type: none"> <li>• Civil Engineering</li> <li>• Architecture</li> <li>• Environmental Engineering</li> <li>• Regional and Urban Planning</li> <li>• Geomatics Engineering</li> <li>• Geophysics Engineering</li> <li>• Mining Engineering</li> </ul>	<ul style="list-style-type: none"> <li>• Naval Architecture and Shipbuilding Engineering</li> <li>• Marine Engineering</li> <li>• Ocean Engineering</li> <li>• Sea Transportation Engineering</li> <li>• Offshore Engineering</li> </ul>	<ul style="list-style-type: none"> <li>• Electrical Engineering</li> <li>• Biomedical Engineering</li> <li>• Computer Engineering</li> <li>• Informatics</li> <li>• Information Systems</li> <li>• Information Technology</li> <li>• Telecommunication Engineering</li> <li>• Digital Innovation</li> <li>• Artificial Intelligence</li> <li>• Software Engineering</li> </ul>

CREABIZ (FACULTY OF CREATIVE DESIGN AND DIGITAL BUSINESS)	VOCATIONS (FACULTY OF VOCATIONAL STUDIES)	MEDICS (FACULTY OF MEDICINE AND HEALTH)	SCHOOL OF INTERDISCIPLINARY AND TECHNOLOGY MANAGEMENT
<ul style="list-style-type: none"> <li>• Industrial Product Design</li> <li>• Interior Design</li> <li>• Visual Communication Design</li> <li>• Business Management</li> <li>• Development Studies</li> <li>• Digital Business</li> <li>• Communication Science</li> </ul>	<ul style="list-style-type: none"> <li>• Civil Building Management &amp; Maintenance Eng Technology</li> <li>• Water Building Construction Engineering Technology</li> <li>• Manufacturing Engineering Technology</li> <li>• Energy Conversion Eng Technology</li> <li>• Automation Engineering Technology</li> <li>• Industrial Chemical Engineering Technology</li> <li>• Instrumentation Technology Engineering</li> <li>• Business Statistics</li> </ul>	<ul style="list-style-type: none"> <li>• Medical Technology Program</li> <li>• Medicine Program</li> <li>• Academic Stage of Medical Program</li> <li>• Professional Stage of Medical Program</li> </ul>	<ul style="list-style-type: none"> <li>• Technology Management</li> <li>• System Innovation and Technology</li> <li>• Engineer Professional Program</li> </ul>

■ Bachelor Degree
 ■ Master Degree
 ■ Doctoral Degree

# STUDENT OUTFIT

At ITS, it is mandatory for students to dress well by wearing:

## 1. Colarred Shirt / Polo Shirt



## 2. Long pants / skirts



## 3. Shoes / Closed-toe shoes



# UNIVERSITY LIFE



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER



Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia

# 2026



# ITS FAST FACT



Located in the city of Surabaya, East Java Province. It has three campuses located in different locations at Surabaya, including **ITS Cokroaminoto, ITS Manyar, and ITS Sukolilo.**



ITS Sukolilo



ITS Cokroaminoto



ITS Manyar

**12 Trophies on Indonesia's Higher Education, Research, and Technology Awards 2022**

**Gold Winner for:**

1. Graduate Employability
2. Research and Innovation
3. International Students Study Permit Management and Service



**#509**

In world rank (based on QS World University Rankings)



Establish since **1960**



**29217**

Students (80% Undergraduate)

- 1.) Number of students enrolled in 2023
- 2.) 5600 students (Bachelor)
- 3.) 3600 students (Postgraduate)



## FAST FACTS ITS

**1**

School

**8**

Faculties

**38**

Departments

**12**

Research Center

**4**

Cluster Innovation Centers (Science Techno Park)

**2253**

International Students

**12**

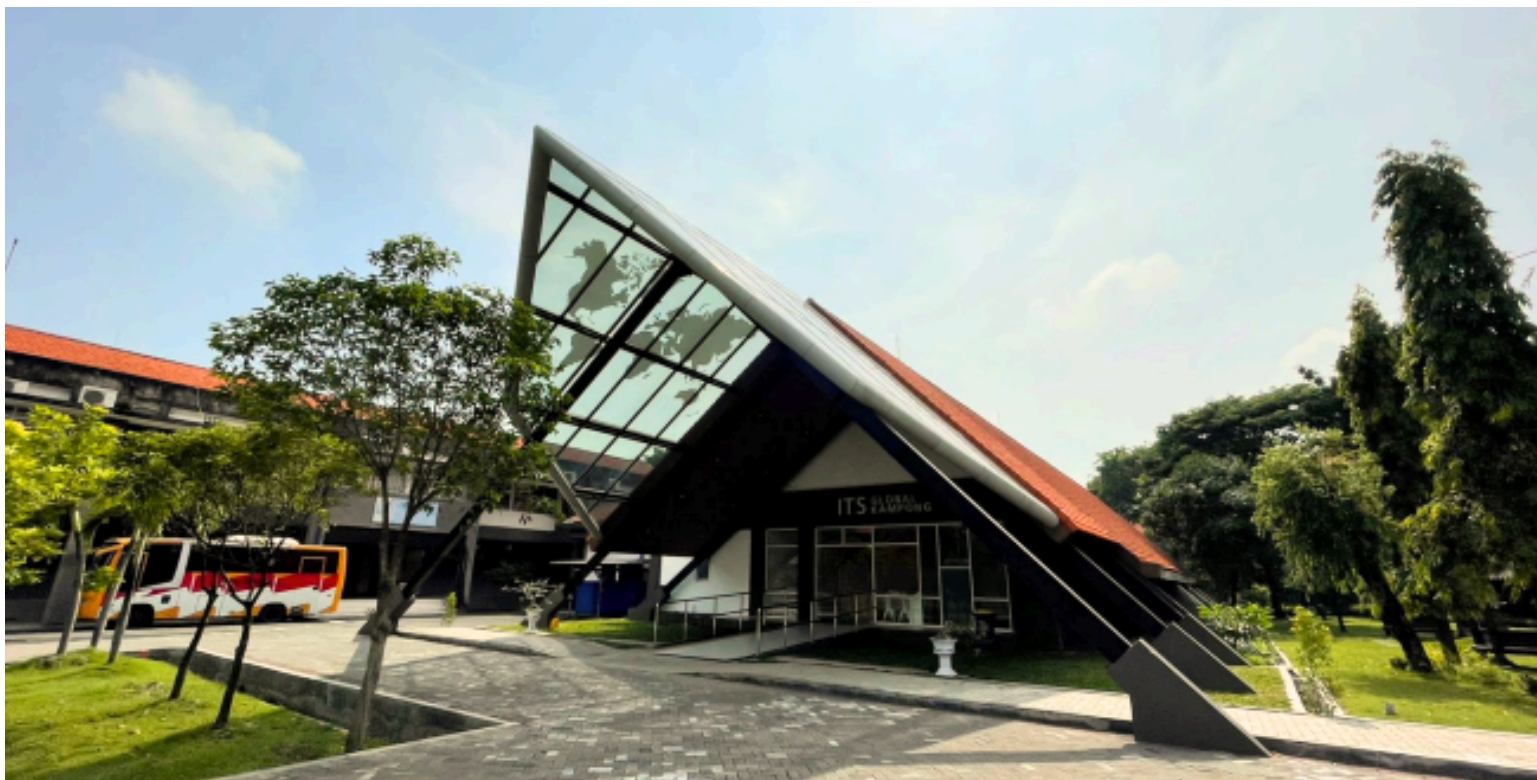
Research Center

**1126**

Faculty Members

\*number of international students participating in various inbound mobility program ITS such as exchange, lab internship and short program in 2025

# GENERAL FACILITIES



**ITS GLOBAL ENGAGEMENT / INTERNATIONAL OFFICE**



**RECTORATE BUILDING**



**ITS MOSQUE**



**LIBRARY**



**LIBRARY**



**SPORT FACILITY**



**SPORT FACILITY**



**STUDENT DORMITORY**



**STUDENT DORMITORY**



**CANTEEN**



**CANTEEN**



**MEDICAL CENTRE**



**MEDICAL CENTRE**



**SCIENCE TOWER**



**SMART CLASS**



**CO-WORKING SPACE**



**CO-WORKING SPACE**



**INFINITS PARK**



**INFINITS PARK**



# STUDENT COMMUNITIES

## ITS INTERNATIONAL STUDENT FAMILY (IISF)

IISF is independent organization that is organized by ITS international students to provide service and assistance for other international students. The board are usually represented by full degree students that are elected annually. This community organizes various fun activities for other international students to make sure that all students at ITS are happy and enjoying their study time



# ITS STUDENT CLUBS

Student club is an extracurricular club that serves as a forum for students to learn and explore many new things as well as improve their talents in the desired field. During the beginning of fall semester (in August), ITS holds a big exhibition for those students club to promote and recruit new member of fresh-year students.

## MARTIAL ARTS



**Pencak Silat / Indonesian Martial Arts**



**Muay Thai**



**Karate**

# ITS STUDENT CLUBS

## SPORTS



Basketball



Football



Badminton

# ITS STUDENT CLUBS

## Art & Performance



Photography



Traditional Dance & Music



Music Club

# ITS STUDENT CLUBS

## Special Fields



**SIKLUS Club**



**Robotic Club**



**Scout**

# STUDENT LIFE



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER



Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia

# 2026



# SURABAYA FUN FACT

The charm of Surabaya's tourism lies in its rich historical museums, the diverse wildlife at the Surabaya Zoo, and the peaceful Kalimas River boat tours that showcase beautiful cityscapes. Together, these attractions capture the true essence of the city, making them ideal destinations for visitors eager to explore and understand Surabaya.

## HEROES MONUMENT & SURABAYA SEPULUH NOVEMBER MUSEUM



The Heroes Monument on Tembaan Street honors the fallen fighters of the November 10, 1945 battle. Alongside this main monument, several other statues mark former battlegrounds across Surabaya—such as the Red Bridge and Bambu Runcing—to commemorate the city's historic struggle.

## SURABAYA ZOO

Once Southeast Asia's most comprehensive zoo, the Surabaya Zoo now features over 2,800 animals from 351 diverse species—including rare nocturnal, terrestrial, and aquatic wildlife. Located at Jalan Setail 1, the Surabaya Zoo was once Southeast Asia's most comprehensive zoo.

Today, it houses over 2,800 animals across 351 species—ranging from rare global mammals and birds to unique aquatic life like the Mahakam porpoise and dugong.





# TRANSPORTATION

There are several local transportation available in Surabaya, such as Ojek online (Gojek/Grab Apps), motorcycle, car, and taxi., and city bus.

## GOJEK & GRAB



Available on iOS and Android, Gojek and Grab are multi-service apps offering transport, food delivery, and payments. For rides, pricing is distance-based; motorcycles have a 25 km limit, while cars can take you any distance between your exact pick-up and drop-off points.

## SUROBOYO BUS



Suroboyo Bus is a modern public transit system managed by the city government. Riders can track buses in real time using the Gobis app .



(iOS/Android) and pay the affordable fare—IDR 5,000 for the general public and IDR 2,500 for students—with cash, cashless methods, or by exchanging plastic bottles



# COFFEE & STUDY CULTURE IN INDONESIA

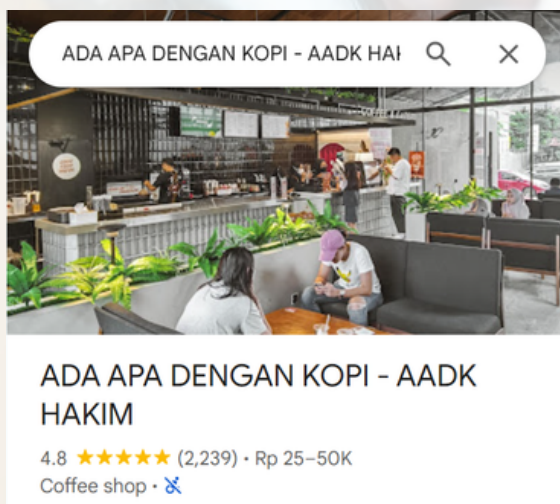
studying isn't confined to the library. "Nugas" short for mengerjakan tugas, meaning doing assignments is a massive part of student culture. You'll also frequently hear students and locals talk about WFC (Work From Cafe).

## Why WFC?

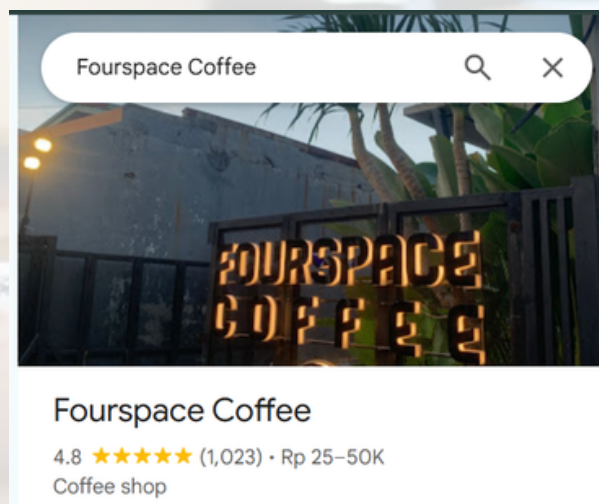
Local cafes offer the perfect environment for students to be productive: high-speed Wi-Fi, strong air conditioning to escape the Surabaya heat, plenty of power outlets, and a collaborative, energetic atmosphere.



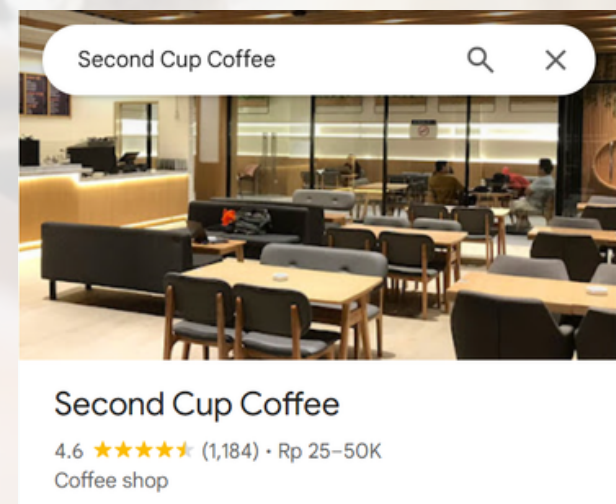
## Top Cafe Picks Near ITS



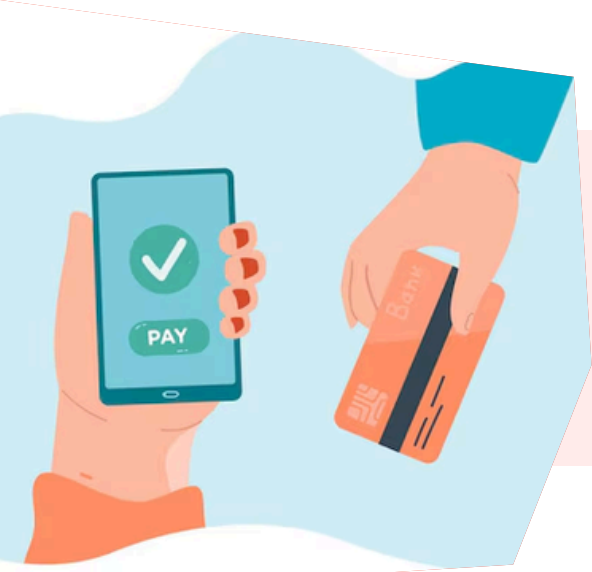
**Arief Rahman Hakim No.181, Keputih,  
Kec. Sukolilo, Surabaya, Jawa Timur  
60111**



**Jl. Raya Mulyosari No.181, Kalisari, Kec.  
Mulyorejo, Surabaya, Jawa Timur 60113**

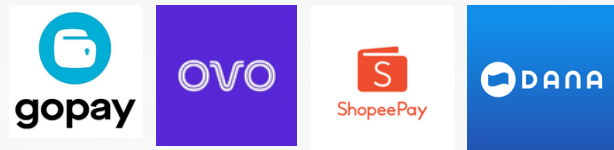


**Dharmahusada Indah Timur RR22,  
Mulyorejo, Kec. Mulyorejo, Surabaya,  
Jawa Timur 60115**



# PAYMENT METHODS

In Indonesia, digital payments rule. You will primarily use QRIS, a universal **QR code** (namely **QRIS**) scanned via local e-wallets like **GoPay** or **OVO** for everything from campus meals to daily rides. International cards only work at large stores, so always carry small cash for street vendors. For the easiest long-term experience, open a **local bank account** to handle all your digital transactions seamlessly.. Besides, using **master/visa card** is also possible in most of big stores/restaurants.



# MONEY CHANGER



A convenient money changer located in Pakuwon city mall, namely **Ten Digits** located at:

Address: **Pakuwon City Mall**, Jl. Raya Laguna KJW Putih Tambak No.2, Kejawaan Putih Tamba, Kec. Mulyorejo, Surabaya, Jawa Timur 60112

# MINI DICTIONARY



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER

Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia

# 2026

# DAILY CONVERSATION



## Greetings(Salam)

- Good Morning (Selamat Pagi)
- Good Afternoon (Selamat Siang)
- Good Evening (Selamat Sore)
- Good Night (Selamat Tidur)
- Good Bye (Selamat Tinggal)
- See you later (Sampai Jumpa Lagi)
- How are you? (Apa kabar?)
- Excuse me (Permisi)

## Useful Conversation

- I'm Sorry (Mohon Maaf)
- Thank You (Terima Kasih)
- Can you help me? (Bisakah anda membantu saya?)
- What time is it? (Jam berapa saat ini?)
- How many? (Berapa jumlahnya?)
- How Much? (Berapa harganya?)
- Where is the.... (Di manakah....berada?)
- I like it/I love it (Saya menyukainya)
- I don't like it/I hate it (Saya tidak menyukainya/membencinya)
- I understand (Saya paham)
- I don't understand (Saya tidak paham)

# DAILY CONVERSATION



## Introduction

### Asking (Bertanya)

What is your name?

Siapa nama Anda? (Formal)

Nama kamu siapa? (Informal)

Where do you come from?

Darimana Anda berasal? (Formal)

Asalmu darimana? (Informal)

Where do you stay now?

Sekarang di mana anda tinggal? (Formal)

Tinggal di mana sekarang? (Informal)

### Respon (Menjawab)

(Greeting), My name is Mychella

Salam, nama saya Mychella (Formal)

Hai, namaku Mychella (Informal)

I come from England

Saya berasal dari Inggris (Formal)

Asalku dari Inggris (Informal)

Now I stay at Apartment Educity

Saat ini saya tinggal di apartemen Educity (Informal)

Sekarang saya tinggal di apartemen Educity (Informal)

## Phrases to explain your feelings

- I am pleased (Saya Senang)
- I am happy (Saya Gembira)
- I am sad (Saya Sedih)
- I am angry (Saya Marah)
- I am confused (Saya Bingung)

- I am satisfied (Saya Puas)
- I am sick (Saya Sedang Sakit)
- I am hungry (Saya Lapar)
- I am thirsty (Saya haus)
- I am feeling uncomfortable (Saya merasa tidak nyaman)

# INDONESIAN SLANG



## Mager (Malas Gerak)

Mager stands for lazy movement. This term is usually used to describe the feeling of being lazy to do something or wanting to be lazy.

## Bucin (Budak Cinta)

Bucin stands for 'Budak Cinta'. This state defines when someone is infatuated or obsessed with their partner.

## Julid

Julid is an expression directed at people who are unhappy with the success of others.

## Baper

Baper is short for "Bawa Perasaan". It is used on someone who has a sensitive nature and often uses their emotions to respond to any event and also other objects.

## Cepu

The meaning of Cepu is to complain or report a matter that is private and confidential that should not be known by others.

## Kepo

Kepo is short for "knowing every particular object". This abbreviation is often used to refer to someone who is all about knowing the details of other people's information.



**ITS**  
Institut  
Teknologi  
Sepuluh Nopember



DIRECTORATE OF  
GLOBAL ENGAGEMENT  
INSTITUT TEKNOLOGI SEPULUH NOPEMBER



@its\_globalengagement



@ITSinternationaloffice



@ioits



international@its.ac.id

Institut Teknologi Sepuluh Nopember (ITS)  
Surabaya, Indonesia