

upcoming events

- Community and Technological (CommTECH) Camp**
25 August - 2 September 2014
- International Insight**
2 September 2014
- Motivation Training**
12 September 2014
- PKUI Workshop**
29 - 30 September 2014
- World-class Research Supervisory**
1 - 3 Oktober 2014



students say...

Alhaji Sheku Sankoh

ITS International Student from Sierra Leone
Master Program of Computer Science



It was my dream to come to Indonesia because I think Indonesia is the best place for me to pursue my master degree. Since I came, ITS has been a very good environment and it actually fulfills my expectation. Fortunately for me, the International Office (IO) of ITS has proven to be very much credible under the leadership of Dr. Maria and her team of officials and volunteers. I have got a wonderful experience with ITS IO regarding the activities provided to international students at ITS, example of which are: at ITS, example of which are: city tour, fun games, visitation of tourist locations etc. I really have no regret been here because the hospitality and assistance been offered by IO volunteers and officials had also proven to be very much amazing. For example, the kindness to help and counseling, assistance to some domestic affairs, and assistance for loan given to international students when the need arises.

Moreover, the learning facilities offered by ITS are of very high world class standard for which every international students will ever dream of. The methods and lectures materials delivered by ITS lecturers are highly satisfactory. Therefore, based on the above background, I have no hesitation that my study dreams are going to be completed successfully. Finally, I want to let everyone knows that I'm proud of being in Indonesia and also being a student of Institut Teknologi Sepuluh Nopember (ITS). Welcome to all potential students wishing to fulfill their dreams at ITS and I hope you would have a wonderful time at ITS, just like I do.



Hong Jang Pyu

Exchange Student from Dankook University,
South Korea

I stayed in Indonesia for 5 months (from February to June). It was difficult for me to adapt to weather and food life at the first time in Indonesia but many ITS IO (International Office) friends and staffs helped me comfortably. I can study Indonesian language and improve my English skill very well because they taught me. I am very happy to meet ITS IO friends. They are so kind and considerate of me. I can't forget many precious experiences in ITS. If you get opportunity to study at ITS, you can get valuable experiences and personal connections surely. I thank ITS friends for helping me until now.

IO highlights

ASEAN Student Camp 2014 journey notes

This year, ITS held a special customized camp. The first customized camp came from KMUTT (King Mongkut's University of Technology) as the partner university of ITS. ITS held ASEAN Student Camp 2014 for the KMUTT students as the participants from June, 9th - 21st 2014.

Participants got experience to learn Bahasa language, Gamelan music, Angklung instrument, and Saman Dance. Besides learning the language and traditional culture of Indonesia, the participants were also experiencing the real Indonesian atmosphere and the unique taste of Indonesian food through the sessions of Traditional Games and Traditional Culinary Tourism.

There were also Company Visit to Petrokimia Company, Small Medium Enterprises (SMEs) Visit, and Tourism Places like Taman Safari, Kaliandra, Majapahit Kingdom, and Sleeping Buddha Temple. Moreover, the solid team work of participants was developed through Softskill Development Sessions.

After going through those sessions, the participants from KMUTT and the committees from ITS (volunteers of ITS IO) got along really well. "I have no idea what to say. You take care of us really really warmly and kindly. If you come to Thailand, we (all KMUTT participants) are not sure that we can look after you like what you have done to us. It's the precious moment in my life that remains unforgettable. Thank you for everything. We always miss you, guys", the farewell quotes from Chalisa.

We warmly welcome all of you who want to create a special customized program, just like these participants from KMUTT did. Experience the culture, embrace the knowledge, give positive impact to local society, and enjoy the hospitality!



quick recap

Staff Internship to Thailand

Lilik Chudaifah was one of 6 qualified ITS non-academic staffs who got the opportunity to join the internship program in Thailand last year. She joined the internship for 2 weeks at KMUTT.

She admitted that there were a lot of things that she got during her internship in Thailand. The first one was the important habit, such as the concern for hygiene. There were no dirty toilets in Thailand. The most impressive one was the existence of toilet for disable in the campus area. Moreover, the second thing she learned was the discipline to the working hour. Last but not least, the third learning was about KMUTT's preparation to AEC 2015. In KMUTT, the ASEAN languages have been included in their curriculum which makes them to be more prepared.

After going back from Thailand, Lilik and other participants did a roadshow to socialize their new knowledge and experiences they got during the internship. "Language is a thing that can be learnt. Do not be afraid to learn foreign languages. The strong desire will lead us to work harder. It is time for us, ITS staffs, to be an important part of internationalization at ITS," she stated to motivate the staffs of ITS as whole.



Interweave Staff Exchange Grantee

Non-academic staffs of ITS are given an opportunity to join staff exchange under the scholarship of Interweave. Ami Wida Sari is a non-academic staff from the Department of Architect ITS who got the opportunity to do an internship at Cardiff UK in the first batch of Interweave this year.

Previously, she was also a participant of staff internship program in Thailand. "The internship in Thailand last year was a starting point for me. It motivated me to embrace the new challenges of experiencing multi-culture society and different working culture," she said.

During the internship at Cardiff UK later, she has three main expectations. The first one is her improvement in communicating in English. Secondly, as the representative of ITS, she wants to introduce ITS in UK and gives the positive impression at Cardiff UK which hopefully will open wider opportunities of having mutual benefits collaboration between Cardiff UK and ITS. Her last expectation is for getting international standard skills.

Certainly, the positive impact of this internship will not be kept by herself. Ami would like to give some recommendations of improvement



io opener

THE ITS WINDOW TO THE INTERNATIONAL WORLD

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in this edition:

hello from ITS
quick recap
editorial

1

ITS essay competition
enhancing the capacity
of non-academic staffs
to face globalization (1)

2

postgraduate corner
enhancing the capacity
of non-academic staffs
to face globalization (2)

3

IO highlights
students say
upcoming events

4

hello from ITS!

Without any exception, human resources are the key success factor for ITS in pursuing the vision to become a worldclass research university. Therefore, ITS has been trying to engage the entire stakeholders to actively support the vision of ITS. Not only students and lecturers, but the intended stakeholders also refer to the non-academic staffs of ITS. The presence of certain functional non-academic staffs (computer personnel, librarians, archivists, technicians) makes ITS becomes more focussed on the intensity of services.

The intention of involving non-academic staffs has been carried out through various activities which enable ITS's staffs to be aware and ready for internationalization, to be encouraged to improve their working productivity, and to be motivated to actively embrace potential overseas opportunities. These activities include workshops, international internship, and internationalization competition for ITS's non-academic staffs.

The brief report and testimony of the aforementioned activities of ITS non-academic staffs are provided in this edition of IOpener. It shows the attempt of ITS to embrace the stakeholders as a whole for striving together to be a world class research university. Lastly, please do not hesitate to contact us if your institution has any proposal for a collaboration in terms of staff development, including staff exchange or internship program.

Prof. Drs. Nur Iriawan, M.Ikom., Ph.D.
Vice Rector for Human Resources, Organization,
and Information System and Technology Affairs

In order to be a world class university by 2017, ITS has been trying to embrace all stakeholders to participate in ITS internationalization, including non-academic staffs through several programs.

This edition of IOpener focuses on the preparation of ITS non-academic staffs to be ready for ITS internationalization. In this edition, you can read about various activities that have been done for enhancing the capacity of ITS non-academic staffs to face globalization, such as ITS Essay Competition, Staff Internship, as well as many other workshops and opportunities for ITS non-academic staffs. Moreover, you can find the highlight about ASEAN Student Camp 2014, the international students' testimony, and the upcoming events related to internationalization.

editorial

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"Enhancing the Capacity of Non-Academic Staffs to Face Globalization"



Staffs Development through Workshops

ITS has been encouraging ITS non-academic staffs to improve their knowledge and skills required for internationalization. Several workshops were held to support ITS non-academic staffs improvement and to open internationalization opportunities for ITS non-academic staffs. Among various workshops, there were Interweave Program Socialization, ITS Staff Competition Socialization, Proposal Training, Improving English (Listening, Speaking, Reading), and Motivation Training. These workshops were mostly done after working hour so that ITS staffs from various departments and units could participate.



motivation training

Good working environment can be developed by motivated employees. Therefore, in order to encourage non-academic staffs of ITS in cultivating such environment, Motivation Training was held on 2 May 2014. In general, there were three sections of Motivation Training: knowing your self, knowing others, and recognizing environment and corporate goals.

This workshop was delivered by a well-known motivator and consultant who is also the alumnus of ITS Industrial Engineering, Mr. Zamronny Madjid. He extended the workshop attractively by using various methods and media, including several mindset experiments, motivational videos, and inspirational true story.

ITS staffs from various units and departments participated enthusiastically. They were actively involved in this training by expressing ideas, delivering questions, and answering some questions. The excitement from both speaker and participants made this Motivation Training so alive with good two-way communication. By the end of this workshop, participants from ITS non-academic staffs are expected to know more about self-principle and working motivation, to understand more about how to build a good relationship with others, to have good personality in the work place, to have ideas or initiative to attain the best working performance, and to support the corporate goals.

Staff Internship

Every stakeholder of ITS, including non-academic staff, has an important role in conveying ITS to become a world class research university. Therefore, ITS International Office tries to embrace the entire non-academic staffs to participate in ITS internationalization through Staff Internship program to Thailand.

2014 is the second year of this program. All candidates of this program went through a set of selection processes, such as motivation letter, screening, interview and presentation. All selected candidate had to attend 24 sessions of pre-departure training before go through final selection. In this training, 34 candidates were prepared in order to have sufficient qualification before their depart to Thailand. This Pre-Departure include Listening and Note Taking, English at Work Place, Work Ethic at International Work Place, Outing at International Education Fair, Mastering Microsoft Office, Fun English Learning with Native Speakers, Communication Skills, Professional Business Letter, Exploring ITS Excellences, and Motivation Training. After accomplishing a set of courses for approximately 3 months, 15 staffs were eventually selected to do the internship for 2 weeks in Thailand. They will be allocated in six partner universities of ITS in Thailand: KMUTT, Thammasat University, Mahidol University, Kasetsart University, Suranaree University of Technology, and AIT.

"Pre Departure Training improves my knowledge and skills, especially in terms of writing, reading, listening, and speaking in English, as well as work ethics, confident, ITS knowledge, and self-motivation. Moreover, it encourages me to know the staffs from other units in ITS. In my opinion, the most impressive session was Motivation Training because this session enables me to be impassioned and optimistic, to think positively and extraordinarily, and to develop the dreams. In general, I think this Staff Internship Program is already suitable to give opportunities for ITS staffs to be actively involved in ITS Internationalization."
- Edy Suprayitno
Pre-Departure Training participant,
ITS Library staff.



WE WELCOME
all partners of ITS to
send your staffs through
exchange or mobility
programs



"Employees are a company's greatest asset,
they're your competitive advantage. You want to attract and retain the best; provide them with encouragement, stimulus, and make them feel that they are an integral part of the company's mission".
- Anne M. Mulcahy

postgraduate corner

Naser Moghrabi is an international student of ITS originated from Amman, Jordan. He has been pursuing his PhD in Architecture at ITS since 2012. As he is experiencing the research and doing dissertation process, he thinks that it is a good opportunity to be in ITS because of the capable supervisors, comprehensive references, and helpful classmates. "My supervisors in ITS are capable enough to provide the most advance facilities and techniques in supervising me for my dissertation. The other important thing is the comprehensive references provided for my research. The e-book and library is good enough for PhD students in doing academic research. Besides, relationship with my PhD classmates is really well. They

are cooperative, friendly, and helpful." he said. He is amazed with the ability of all faculty members in ITS to communicate in English which is important for him, as an international student. "They are able to speak well in English and really supportive to provide me some information whenever needed," he commented.

"For those reasons, I'd like to suggest you to pursue a PhD in ITS. For your information, the cost of life and tuition fee in here are really reasonable," he recommends to international students from all over the world who want to pursue a PhD.



ITS Essay Competition 2012 2013

Winners of ITS Goes Global Essay Competition 2012 & 2013 - Staff Category

Rizki Riana Staff of Information System Department



Going abroad had been one of my biggest dreams. It drove me to join ITS Essay Competition in 2012. My decision to join this competition has given me the first experience to write an essay in English. The study excursion in Singapore really opened my mind about internationalization in another country. The massive growth in Singapore motivates me to enhance my ability in many things and encourages me to participate in ITS Staf Internationalization Project Competition.

Nanok Adi Saputra Staff of Information System Department



In order to achieve the international recognition, ITS should have several measurable parameters. Meanwhile, in 2012, there were no such parameters. This fact motivated me to join ITS Essay Competition

2012 to deliver my idea on creating the internationalization targets. The entire process of writing the essay encouraged me to know more about ITS in terms of history, facilities, and achievements.

Yashinta Nurrahma Staff of Urban and Regional Planning Department



I am glad to be given the chance to join the study excursion in Singapore. It was only begun with my curiosity and interest in writing, but at last it has helped me greatly to understand the importance of building the spirit of internationalization in the office. This short experience has taught me that as Indonesian, we still have many home works to do to stand equally with other countries, especially in the management, education and working experience.

